Quality Policy Statement



It is the policy of Hawksmoor Construction Services Ltd to provide our clients with an on time, fault free and reliable service at a competitive cost.

To achieve this objective, it is essential that our Management System be maintained to ensure its effectiveness. The procedures and processes outlined in this policy manual are there for that purpose and to satisfy the requirements of BS EN ISO 9001:2015.

This provides a framework for establishing and reviewing quality objectives, and also includes a commitment to comply with requirements whether they are client, statutory or regulatory and to continually improve the effectiveness of the quality management system.

Our Management System is here to help us provide confidence to our clients and therefore the implementation and communication of our quality policy is mandatory for all our employees, this is also to ensure staff understanding, implementation and maintenance.

We have copies of both our Policy Manual and Procedures available for clients to read at any time and when requested

We shall review this policy regularly to ensure its continued suitably and in-line with our commitment to continual improvement.

£ 30

SM Norris

Managing Director

January 2021